C-Suite Invitational Utah: Transformational Healthcare
Sandy, Utah
Miller Conference Center
Wednesday, April 5, 2017

Transformational Healthcare
Focus on ACO’s, Bundles & Readmissions
DIRECTIONS TO EVENT

UTAH READMISSIONS SUMMIT
Wednesday, April 5, 2017

MILLER CONFERENCE CENTER
9750 South 300 West
Sandy UT 87040

FROM SALT CITY
INTERNATIONAL AIRPORT
Head northeast on Terminal Dr
Slight right toward N 3700 W
Turn right onto N 3700 W
Continue straight
Continue onto Crossbar Rd
Merge onto Terminal Dr
Use the left 2 lanes to take the I-80 E ramp to City Center/Ogden/Provo
Keep left at the fork, follow signs for I-80 E and merge onto I-80 E
Follow I-80 E and I-15 S to UT-209 W/W 9000 S in Sandy
Take exit 295 from I-15 S
Take Sandy Pkwy W to 300 W
Event will be held in the Cottonwood Room of the Karen Gail Miller Building at The Miller Campus at SLCC
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>8:30 AM</td>
<td>Opening Remarks</td>
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<tr>
<td>8:35 AM</td>
<td>Dr. Eric Coleman, Care Transitions Intervention</td>
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<td></td>
<td>Meeting Patients Where They Are: The Care Transitions Intervention®</td>
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<tr>
<td>9:15 AM</td>
<td>Solution Provider Showcase</td>
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<tr>
<td>9:30 AM</td>
<td>Suzanne Dixon, Abbott Nutrition</td>
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<td>Quality Outcomes and Financial Benefits of Nutrition Intervention</td>
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<tr>
<td>10:00 AM</td>
<td>Networking &amp; Vendor Showcase</td>
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<tr>
<td>10:20 AM</td>
<td>Sandy Smith, Sternal Vest Demo</td>
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<td>2016 NRPC Innovation Contest Winner</td>
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<tr>
<td>10:30 AM</td>
<td>Dr. Josh Luke, Nelson Hardiman Law</td>
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<td>Discharge with Dignity: For my Mom &amp; Yours, &amp; Your Bottom-line</td>
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<tr>
<td>11:05 AM</td>
<td>Noel Pugh, PatientPing Community Integration Demo</td>
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<tr>
<td>11:15 AM</td>
<td>Care Management Panel</td>
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<td>Moderator: Ken Jenson, AMADA Senior Care</td>
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<td>Dot Verbrugge, Integrated Care Management Intermountain Healthcare</td>
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<td>Barbara Ashton, HCA/MountainStar Healthcare</td>
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<td>Shaynie Lentz, University of Utah Hospitals</td>
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<td>Juan Hernandez, University of Utah Hospitals</td>
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<td>Michelle Carlson, HealthInsight</td>
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<tr>
<td>Noon</td>
<td>Lunch</td>
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<tr>
<td>12:55PM</td>
<td>Stryker Performance Solutions JointCOACH™: Comprehensive episode management that provides a personalized navigation care plan to help guide your patient's joint journey.</td>
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<tr>
<td>1:05 PM</td>
<td>Julie Moreau, Healthcare Reform: Are You Prepared?</td>
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<td>1:15 PM</td>
<td>C-Suite Panel</td>
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<td>Moderator: Dr. Virginia Feldman</td>
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<td>Dr. Robert Pendleton, University of Utah Healthcare</td>
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<td>Rob Ence, Utah Governor’s Commission on Aging</td>
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<td>Sue Childress, Huntsman Cancer Institute</td>
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<td>Brandon Vonk, LDS Hospital</td>
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<td>Shelly Martin, OptumCare</td>
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<td>1:45 PM</td>
<td>Erin Smith, PACCR, Post Acute Care Center for Research &amp; naviHealth Policy Updates Impacting SNF and Home Based Care</td>
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<td>2:30 PM</td>
<td>Shawn Matheson, Leavitt Partners</td>
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<td>The ACLC Workgroup</td>
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<td>3:00 PM</td>
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Meeting Patients Where They Are: The Care Transitions Intervention
8:35am

Dr. Eric Coleman
Founder, Coleman Transitions Intervention
Professor of Medicine and Head of the Division of Health Care Policy and Research
University of Colorado Anschutz Medical Campus

Eric A. Coleman, MD, MPH, is Professor of Medicine and Head of the Division of Health Care Policy and Research at the University of Colorado Anschutz Medical Campus. Dr. Coleman is the Director of the Care Transitions Program, aimed at improving quality and safety during times of care “handoffs”. Dr. Coleman serves as the Executive Director of the Practice Change Leaders—a national program to develop, support and expand the influence of organizational leaders who are committed to achieving transformative innovations in care for older adults. Dr. Coleman was recognized with a 2012 MacArthur Fellowship for his work in bridging innovation and practice through enhancing the role of patients and family caregivers in improving the quality of their care transitions. Please visit www.changeleaders.org.

Solution Provider Showcase
9:15am

Quality Outcomes and Financial Benefits of Nutrition Intervention
9:30am

Suzanne Dixon, MPH, MS, RD
Abbott Nutrition Clinical Liaison

Suzanne Dixon was thrilled to join Abbott Nutrition in November 2016 in the role of Clinical Liaison for the Pacific Northwest region.

The Clinical Liaison serves as clinical lead for the field sales force to support the objectives of the therapeutic adult and pediatric businesses across the life cycle of the products. Suzanne, a registered dietitian and epidemiologist, is best known as the creator of an award-winning nutrition website (sold in 2005), which was acclaimed by the New York Times and named one of Time magazine’s 50 Coolest Websites of 2005. She is an internationally recognized expert in nutrition for disease prevention and management, nutritional epidemiology, and health and wellness.

Networking & Vendor Showcase
10:00am
Sternal Vest Demo
10:20am

Sandy Smith
Sternal Vest
Chief Executive Officer

Sandy Smith is co-owner of SmithInc, who markets the Sternal Vest. Sternal Vest was named the 2016 NRPC Innovation Contest winner for “Highest Hospital Readmission Product.”

Sternal Vest is one of the best kept secrets in health care and won’t be for much longer, as this compression vest used primarily for post-open heart surgery included a patented fabric that is reducing post-surgical infections. The vest as a whole is not only reducing recovery time in the hospital and improving outcomes, but it’s allowing patients to return home sooner and to return to their desired lifestyle in a quicker and safer manner. You can request more information on Sternal Vest at www.NationalReadmissionPrevention.com

Discharge with Dignity: For my Mom & Yours, & Your Bottom-Line
10:30am

Dr. Josh Luke, FACHE
The Voice of American Healthcare,
International Healthcare Futurist

Adjunct Faculty, University of Southern California; Sol Price School of Public Policy; Founder, National Readmission Prevention Collaborative & National Bundled Payment Collaborative; Author: Ex-Acute: A former hospital CEO tells all about what’s wrong with American healthcare; Author: Readmission Prevention: Solutions Across the Provider Continuum; Chief Strategy Officer, Compliagent/Nelson Hardiman Healthcare Law; LinkedIn Healthcare Pulse Writer

Dr. Josh Luke is a best-selling author, hospital CEO, healthcare futurist, thought-leader and international motivational speaker. He is an experienced hospital CEO, health system Vice President and nursing home administrator. He is regarded as a “futurist” on the Affordable Care Act and how it will shape the continuum of care and has been described as an as an innovator, forward-thinking and a strategist on teaching ACO’s, BPCI’s, acute hospitals and post-acute leaders how to position themselves for revenue growth in a post-ACA model.

He currently serves as Chief Strategy Officer for Nelson Hardiman Healthcare Law and its subsidiary consulting firm, Compliagent. Having uniquely held executive positions in both acute and post-acute settings, Dr. Luke was selected to author the book Readmission Prevention: Solutions Across the Provider Continuum published by the American College of Healthcare Executives, the best-selling book from Health Administration Press in 2015.

In 2016, Xlibris publishing released Luke’s first book written for the mainstream public, Ex-Acute: A former hospital CEO tells all about what’s wrong with American healthcare, What every American needs to know. In 2016 Luke is conducting an international book promotion tour. In 2013, Luke was named Vice President of Post Acute Services for Torrance Memorial Health System. In that role he designed a population management strategy (Total Wellness Torrance), working with the ACO, Bundled Payment & IPA teams. TWT and its Post Acute Network received the 2013 Excellence in Programming award from CAHF. His broad range of prior experience with some of the leading companies in healthcare, positioned him well to be an expert on readmission prevention and care coordination. He served as the CEO of multiple acute hospitals in California, as CEO of HealthSouth Las Vegas (acute rehab hospital), Administrator in the Skilled Nursing Division of Kindred, and had direct oversight of home health and hospice services in his health system Vice president role.

Dr. Luke founded the National Readmission Prevention Collaborative in October 2013 (nationalreadmissionprevention.com) to showcase Best Practice integration models and the National Bundled Payment Collaborative in 2015.
Noel Pugh, PatientPing Community Integration Demo
11:05am

Noel Pugh PhD, JD, MHA
Patient Ping

Noel Pugh brings almost 18 years of diversified healthcare experience including project management in quality transformation, service line and business development, strategic planning and operations of large scale healthcare organizations. She is currently employed by the Boston based start-up PatientPing where she is responsible for new market strategy and product launch.

PatientPing is a community based platform that seamlessly connects all providers in real time allowing for transformational quality outcomes and cost reductions. Noel completed her undergraduate work at the University of Virginia and holds a law degree with specialization in health law and master of healthcare administration from Saint Louis University. She completed her PhD in healthcare management and economics from the University of Texas Health Science Center. Noel has authored various healthcare related works spanning healthcare reform, tort reform, population health, care coordination and economic returns associated with healthcare information technology investment.

CARE MANAGEMENT PANEL 11:15am

Care Management Panel Moderator
Ken Jenson
AMADA Senior Care

Ken Jenson has been married to Lynda Jenson for 36 years they have 10 children. Ken Started Amada Senior Care four years ago and is the fastest growing homecare company in Colorado. He is an expert at Dart and has received his NRPC certification this year. He truly believes in readmission prevention. He is involved in the senior resource Council in Colorado Springs and is a member of the Innovations in Aging Collaborative board of directors in Colorado Springs.

Dot Verbrugge, MD
Medical Director
Integrated Care Management
Intermountain Healthcare

Dr. Dot Verbrugge is the Intermountain Medical Director of Integrated Care Management and has primary responsibility for clinical coordination and integration of Care Management across Intermountain Hospitals, Medical Group, Home Care, and SelectHealth, in collaboration with clinical operations and population health teams. She also has oversight of regulatory and compliance requirements related to Care Management, as well as Intermountain inpatient Utilization Review. Current initiatives and projects include implementation of risk stratification for proactive longitudinal care management, transition of care program development, shared plan of care design, care management reporting and data management, physician - care manager coordination, and care manager shared services development.
Barbara Ashton is the Director of Case Management at HCA Mountain Division. In that role, she oversees Case Management for eleven hospitals located in Utah, Idaho and Alaska. Barbara’s responsibilities include ongoing development and formalization of Case Management programs at each hospital covering all levels of the health care continuum. She develops staff roles and ensures accountability in collaboration with internal stakeholders and external healthcare consumers.

Shaynie Lentz has focused on her education since she graduated with her Associate’s Degree in Nursing in 2009 from the College of the Desert. She received her Bachelor’s Degree in Nursing in 2012 from the University of Texas and completed her Master’s Degree in Nursing Care Management and Case Manager Certification in 2015. Upon graduation from nursing school in 2009 Shaynie joined the University of Utah Hospital completing the Critical Care Internship. She worked in the ICU and ED until 2012. In 2012 she joined the Case Management team at the University of Utah Hospital. She was promoted to Lead Case Manager 2015 and served at the University Hospital for a year before moving to the Huntsman Cancer Hospital in 2016 where she was the lead Case Manager for a subsequent year. In 2017 Shaynie was promoted to Case Management Supervisor for University Healthcare.

Juan M. Hernandez, RN, MSN, is the Director of Post Acute Care at the University of Utah Hospital. He has been a nurse in this community for 14 years. Juan has a diverse nursing background that includes: Perinatal, Cardiology, ICU, Geriatric Psychiatry, SNF, Home Health, and Hospice care. Juan received his BSN at the University of Utah and his MSN in Nursing Administration at Weber State University. He has lived in Lehi for 14 years with his wife and four daughters.
Michelle Carlson is a licensed Social Service Worker in Utah with a Bachelor of Science in Psychology from Utah State University. She has over 14 years of experience in the nursing home industry, including as a CNA, Social Services Director, Case Manager for the Utah New Choices Waiver Program and now as a Project Manager with HealthInsight Utah where she has worked for the past 6 years providing quality improvement assistance to nursing homes state wide with a community focus on reducing unnecessary hospital admissions and readmissions. She is a Certified Professional in Health Care Quality and is pursuing a Master of Healthcare Administration degree with expected completion in September 2017.

Stryker Performance Solutions

JointCOACHTM: Comprehensive episode management that provides a personalized navigation care plan to help guide your patient’s joint journey.

12:55pm

Healthcare Reform: Are You Prepared?

1:05pm

Julie Moreau
Stryker Performance Solutions
Client Executive Director

As a Client Executive with more than 14 years of healthcare industry experience, Julie partners with customers to leverage the Stryker Performance Solutions portfolio.

Her past experience in healthcare sales, consulting and customer relationship management helps drive engagement, satisfaction and profitability for her customers. Previously, Julie served as a Senior Consultant with the HealthGrades clinical quality improvement group, which helps hospitals across the country improve clinical processes for orthopedic, cardiac and surgical services. She has also held positions that allowed her to help hospitals and corporations across the nation build efficiencies with IT system implementation/integration for marketing, quality assurance and business intelligence. Julie holds a Bachelor of Science degree in Management Information Systems from Florida State University.
C-Suite Panel Moderator

Dr. Virginia Feldman
Nexus Health Resources
Co-Founder & CEO

Dr. Feldman is the Co-Founder and CEO at Nexus Health Resources, which offers transitional care software and services. Its flagship software, NexusConnexions, allows clinical and non-clinical users to reduce the healthcare spend and improve patient behaviors outside of direct care. Dr. Feldman is also a practicing surgeon and prior to co-founding Nexus Health Resources, she was co-founder of multiple start-ups including an ambulatory surgery center.

Dr. Robert Pendleton
University of Utah Healthcare
Chief Medical Quality Officer

Dr. Robert Pendleton is an experienced Hospitalist & Chief Medical Quality Officer with a demonstrated history of working in the hospital & health care industry. Skilled in Management, Clinical Research, Data Analysis, and Strategic Planning. Strong education professional with a Doctor of Medicine (M.D.) from Baylor College of Medicine. Career focus is on making a difference for patients through designing a high value health care system.

Rob Ence
Utah Governor’s Commission on Aging
Executive Director

Rob Ence currently serves as the Executive Director for the Utah Commission on Aging. He also provides executive consulting for the Bateman Horne Center of Excellence, a non-profit research clinic. Previously Ence was the West Regional Vice President for AARP for five years after serving nine years as the AARP Utah State Director. Prior to AARP, Ence served as the CFO for Planned Parenthood of Utah and the Midtown Community Health Center in Ogden, Utah. Other career work included COO/CFO for Sage Creek Apparel Company and as a consultant for Sage Creek Management, a private business management firm. Ence has extensive experience in the financial services industry and previously served as the principle for small securities broker dealer. He began his career with Marriott Corporation in Santa Clara, CA and earned an MBA with an International Certification for Management from the University of Utah in 1991. Ence has lectured extensively on financial security and health care issues and has served on several boards of directors including HealthInsight Management Corporation, Envision Utah, and was a founding member of the Utah Commission on Aging. Ence resides with his spouse, Liz, in Salt Lake City, Utah. They have four children and sixteen grandchildren.
Sue Childress  
Huntsman Cancer Institute  
Chief Nursing Officer

Nurses at HCI bring a wealth of knowledge, experience, and humanity to our professional roles. Our combined understanding about cancer, nursing practice, and quality enable us to contribute to the patient’s interdisciplinary treatment plan in a manner that reflects the science (evidence-based and consistent) and art (patient-focused and relationship-driven) of nursing. Professional nursing practice at HCI requires nurses who are educated and skilled in our clinical specialties and in interpersonal relationships. We will work together to design, implement, and improve the practice infrastructure in order to fulfill our mission to our patients. Fundamental to our practice infrastructure are patient education programs and materials; mechanisms for communication and coordination; staff education relative to defined competencies; and leadership and decision-making processes that tap into our individual and collective knowledge, experience, and humanity.

Brandon Vonk  
LDS Hospital  
Nurse Administrator

Brandon Vonk received his Bachelor of Science in Nursing at the University of North Florida in 1997. Brandon worked for the Mayo Clinic for 5 years on various units from the OR to the ICU. For Intermountain Healthcare he has served in various management and director level positions.

Brandon currently serves as the Nurse Administrator for LDSH located here in Salt Lake City. Brandon has been married to his wife, LaDaune, for 18 years. They have 6 children: Madison, Kade, Jace, Lincoln, Rigdon, and Emerson. His family resides in Lehi. He states this was the best location to live since their accents seem to be accepted in this part of the state. Brandon enjoys spending time with his family and is still searching for a hobby that is also affordable!

Shelly Martin  
OptumCare  
President, Care Delivery - Utah

Shelly has more than 20 years of experience in both the medical and healthcare community. She earned her Bachelor’s degree in Nursing from Michigan State University and obtained a Master’s degree in Health Services Administration, and holds multiple healthcare certifications. Shelly is an active member of the American Association of Managed Care Nurses (AAMCN) and is a regular guest lecturer in many healthcare conferences. Shelly and her husband recently relocated from Las Vegas to Cottonwood Heights with their four children. Additionally, she has completed four marathons and continues to actively train with her Alaskan Malamutes for future races. Overall, Shelly is passionate about healthcare. Her life’s mission is to help people make their lives better. She greatly appreciates the opportunity to work with her team and community to continue to improve healthcare in Utah.
Policy Updates Impacting SNF and Home Based Care
1:45pm

Erin Smith
Post Acute Care Center for Research
Executive Director

Erin Smith, J.D., is the Vice President of Policy and Government Affairs for naviHealth. She is the lead policy expert for Medicare payment policy and the direct point of contact with CMS. Erin previously served as the Director of the Division of Technical Model Support at CMS in the Center for Medicare and Medicaid Innovation, where she led the team that implements the Bundled Payments for Care Improvement initiative.

She worked as an analyst focused on payment under Medicare’s Physician Fee Schedule. Prior to CMS, Erin was a regulatory and policy analyst specializing in tobacco control at the World Health Organization in Geneva, Switzerland. More recently, Erin served as a Senior Manager at Avalere Health, where she provided strategic insights into Medicare fee-for-service payments and innovative payment policies, with particular insight into the development and operationalization of alternative payment models, such as Accountable Care Organizations and bundled payments.

Leavitt Partners The ACLC Workgroup
2:20pm

Shawn Matheson
Leavitt Partners
Manager of ACLC Workgroup

Shawn Matheson is a Manager at Leavitt Partners, a healthcare consulting firm founded by former HHS Secretary, Governor Michael Leavitt.

Shawn has applied experience since 1998 in Post-Acute Care and Primary Care Medical Group Management. Shawn cofounded Utah’s largest mobile medical group, which provides primary care in 85% of assisted living facilities on the Wasatch Front and is engaged in Utah’s largest FULL CAPITATION population health contract with Optum for their highest utilizing Medicare Advantage members. Shawn is former Associate Director at the University of Utah Department of Family & Preventive Medicine. Shawn is a Licensed Nursing Home Administrator (LNHA), having practiced in Utah and California. Shawn is a Fellow of the American College of Health Care Administrators (FACHCA).

Leavitt Partners Overview
Leavitt Partners is the health care consulting firm of former HHS Secretary, Governor Michael Leavitt. We understand the emerging role of value in health care and the significance of this development to the future of your organization. Our insights and tools in this vital arena can help you make smart decisions, successfully navigating from today’s uncertainty to tomorrow’s prosperity.

3:00pm Adjourn
Upcoming Events

C-Suite Invitational COLORADO: Transformational Healthcare
Focus on ACO's, Bundles & Readmissions
Thursday, April 6, 2017 8:30 AM to 3:00 PM
Ramada Plaza
10 East 120th Avenue, Northglenn CO 80233

USC C-Suite Invitational: Transformational Healthcare
Focus on ACO's, Bundles & Readmissions
Thursday, May 4, 2017, 8:30 am - 4:30 pm
The California Endowment, Downtown
1000 N Alameda St, Los Angeles, CA 90012

The Michigan Readmissions, Care Coordination & Behavioral Health Summit 2017
Co-hosted by MPRO (as part of the Lake Superior Quality Innovation Network) and the National Readmission Prevention Collaborative
Thursday, June 1, 2017, 9:00 am - 3:30 pm
Crystal Gardens Banquet Center
5768 E. Grand River Avenue, Howell, MI 48843

Books by Josh Luke

All attendees receive a complimentary copy of:
Compliments of Nelson Hardiman Law

Readmission Prevention: ACHE's Best-Selling Book of 2015