



# TRANSFER CENTER

Our **Transfer Center** streamlines transport coordination, patient throughput and telehealth services from a remote, tech-enabled communications center. The center increases repatriation rates, lowers healthcare plan costs and ensures patients receive higher quality care and cover out of pocket costs.

## TRIAGE & DATA

- Receives and organizes requests
- Facilitates nurse-to-nurse, nurse-to-patient, or four-way conference call communication

## DECISION SUPPORT

- Simultaneous communication with referring and receiving facilities ensures bed availability
- Decision-making is based on clinical and medical expertise
- Transport services are arranged at time of transfer request, saving valuable hospital staff time

## LOGISTICS

- Coordinates transport or transfer based on individual patient need
- Arranges for the appropriate level of service
- Coordinate higher level of care transfers
- Coordinate repatriations and continuity of care transfers

### Integration Benefits

- Generates revenue for hospital by allowing for higher patient volume
- Decreases costs associated with transportation logistics
- Utilizes virtual nurse network and shared resources to decrease staffing expenses
- Saves hospital time by streamlining disjointed patient movement operations
- Creates control and transparency via scheduled data reports and analyses

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